



ACCOMODATION RULES

CASA DE LA PLEITA

1 - HOUSING CONSERVATION

The CLIENT receives the property in optimal conditions of cleanliness and order and is obliged to take care of it, as well as the outside patio and its furniture. If the CLIENT observes any damage or anomaly, he/she must report it at the time of his/her observation when the keys are handed over.

THE CLIENT must leave and return the house in acceptable conditions of cleanliness and with all furniture and belongings in the same condition as they were when entering the house. Please keep furniture and household items in their original places.

PET RULES

If you are traveling with your pets, it is essential that you know the following:

Pets are not allowed on the sofa or beds, nor are they allowed to swim in the pool.

Likewise, it is prohibited to use bedding or sofa items (blankets, cushions, covers, sheets, etc.) for your pets.

The CLIENT will be responsible at all times for his/her pet, its actions and any damage it may cause to the property.

We provide utensils for food and drink, as well as beds for a comfortable stay.

We love animals. In fact, they live with us and that is why we know how important it is to take care of them and keep the house clean.

Complying with and respecting these rules helps us to provide a comfortable and pleasant stay for all our guests, both those traveling with pets and those who do not.

Let's make more and more accommodations that accept animals thanks to the proper use of them.

2 – CUSTOMER COMMITMENT

All guests may be asked for a deposit, which must be handed over upon arrival at the house and the amount of which will be €200.

The deposit is used to guarantee the repair of any damage. This amount will be returned at the end of your stay, when the keys are returned and if the house is in the same condition as when it was handed over.

If the property suffers any damage caused by the CLIENT, such damage will be repaired and the amount will not be refunded, this amount will be used to repair the damage caused by the CLIENT to allow the house to be returned to its original state.

If the cost of repairing or replacing these items/damages is greater than the deposit the client will pay the difference.

Once the damage has been done, the CUSTOMER will be responsible for paying for the damages. Such damages will be assessed by competent personnel to guarantee the cost thereof. An invoice for the amount of the damages will subsequently be issued to the CUSTOMER who agrees to assume responsibility for the costs.

If the OWNER decides NOT to ask the CLIENT for a deposit, the CLIENT will be responsible for any damage to the property caused by him. Such damage will be assessed by competent personnel to guarantee the cost of the damage. An invoice for the amount of the damage will subsequently be issued to the CLIENT, who agrees to assume responsibility for the costs.

3 – RULES OF USE AND BEHAVIOUR

The CLIENT undertakes to act with the utmost civility, respecting the environment, the calmness, the nature, the cleanliness and the order of the home.

The CLIENT and all persons staying at Casa de La Pleita must comply with the following rules of use and behaviour:

1º- Respect, at all times, for calmness and rest, as well as coexistence with neighbors and the environment. For this reason, noise after midnight is prohibited (except for the typical noise of a conversation in the patio or inside the house, but no loudspeakers or loud music after that time). Noise levels during the day must also be appropriate to the environment. The use of karaoke and amplifiers is not permitted. In case of non-compliance, the owners reserve the right to take action.

2º- It is prohibited to leave rubbish in the house, patio or on the street next to the entrance door. The CLIENT agrees to throw away their garbage bags in one of the containers for their disposal that exist in the municipality. If they use the barbecue, the client will be the one to leave it in the same condition as they found it, removing the ashes and throwing them into the corresponding container.

Specifically, when you leave the house on the left there is an organic waste container. There are also recycling bins on the left, down the street, about 50m away.

3º- The CLIENT must respect the furniture and facilities of the house, and may not move the furniture, appliances or equipment from their original location. If any breakdown or breakage occurs, the owners of the house will be notified as soon as possible. We like all our guests, just like you, to find maximum comfort and cleanliness.

4º- Due to the location of the property (in the center of the municipality) the use of any type of pyrotechnic material (firecrackers, flares, etc.) is strictly prohibited.

5º- **Smoking** is prohibited inside the house

6º- The OWNER is not responsible for personal items left in the property by the CLIENTS, as well as for any items that they may have forgotten. If the owner finds that there is any item, personal item, etc. that the CLIENT has forgotten, he/she will contact the CLIENT so that the CLIENT can recover it.

7º- The OWNER is also not responsible for any damage caused to the property. for services not provided by the accommodation (use of butane gas, paella pans, etc.)

8º- If the CLIENT has to leave the house for any reason, before the previously contracted date, he/she shall not be refunded all or part of the amount paid.

9º- The OWNER reserves the right to not accept or cancel stays that do not comply with the rules of behaviour, at any time and without the possibility of refund.



4 - SAFETY AND CLEANING RULES

1º- Clients are responsible for keeping the house properly closed in their absence, preventing the entry of outside personnel.

2º- The property will be occupied exclusively by registered persons. It is strictly forbidden to accommodate persons who are not registered.

You must notify the accommodation of any changes to the reservation and pay the amount applicable to the new addition. The OWNER will proceed to register the new guests according to applicable legislation.

3º- The patio must be kept perfectly clean, without throwing cigarette butts, papers, etc., and the plants in it must be respected. Pet owners must pick up their pets' droppings.

By making a reservation with Casa de La Pleita you accept the booking and accommodation rules.

Thank you for trusting us

Casa de La Pleita Team.